

Dear Resident,

In the summer of 2017, RBH set out long term proposals for improving the quality and mix of homes in College Bank and Lower Falinge. These proposals included four blocks at College Bank which would be demolished as part of the redevelopment (**Mitchell Hey, Dunkirk Rise, Tentercroft and Town Mill Brow**) and three blocks at College Bank for which we said we would explore the options for refurbishment and modernisation (**Underwood, Holland Rise, and Mardyke**).

We have been working hard since then to take our proposals in the town centre forward. We are now at a point where we need some more detailed technical information to inform the refurbishment and modernisation of the three blocks so that we can progress these options in more detail with the community. In order for us to do this, we need to undertake some further technical survey work and this work will be carried out in **Underwood** on Wednesday 8<sup>th</sup>, Thursday 9<sup>th</sup> and Friday 10<sup>th</sup> July between 8.30am and 5.30pm.

Unfortunately, due to the nature of the surveys which need to be carried out in empty homes and communal areas, there is likely to be some level of noise and disruption at times throughout the day. We will keep this to a minimum and will not be working in any occupied homes, but we wanted to ensure that all residents were aware in advance that this work was going to be taking place.

Due to the location of the work, some flats will be affected more than others and if you live within a flat where we expect this to be the case a member of the Regeneration Team will be in contact with you separately to let you know this and more detail of times when noise may affect your home. They will also be able to discuss with you any specific requirements that you or others in the household may have and to help you with any specific concerns.

Some of the feedback we have had from residents in the blocks proposed to be refurbished and modernised is that they would like more certainty on what exactly this work could involve and when it may affect them and the results of this work will help us to be able to set this out.

Please be assured that all work will be carried out by our contractors in line with social distancing guidelines, to ensure the safety of residents, the RBH team and our contractors. There will be signage in communal areas and work will stop as residents need to pass.

If you have any questions with regards to this work taking place, please do contact a member of the Regeneration Team in the following ways:

- Email us at [towncentre.regen@rbh.org.uk](mailto:towncentre.regen@rbh.org.uk)
- Call Freephone 0800 027 7769 (opt 7) and ask to speak with Syed Hussain or Michelle Kelly

**Yours Sincerely**

**Clare Tostevin - Director of Growth**